

## CONDITIONS OF HIRE: Mobile home

- 1) All bookings are made in the name of one specific tenant, and can under no circumstances be transferred to another.
- 2) Should your arrival be delayed, please inform us. In the absence of a written message or phone call from the tenant explaining that he has had to alter his arrival date, the accommodation will be freed 48 hours after the arrival date featured in the booking contract. Payment for the holiday is, in this case, still due to the campsite.
- 3) The full deposit (deposit plus booking fee) should be paid on receipt of the contracts, and returned to us with one copy of the contract. The deposit will be deducted from the total payment due, but will not be refunded by the campsite should cancellation occur less than 60 days before the expected date of arrival. The booking fee cannot be refunded under any circumstances. Cancellation insurance is available on request, with surcharge. Please see paragraph 5.
- 4) Hire of mobile-homes:
  - a) The mobile-home may be occupied from 4p.m. on the day of arrival, and should be vacated by 10a.m. on the day of departure.
  - b) The balance for the entire holiday should be paid 30 days before the date of arrival. Otherwise, the reservation will be cancelled. The tenant will not receive a letter of reminder. No reduction will be made in the case of late arrival or early departure.
  - c) The mobil-homes are hired out to a specific number of people. Any extra persons or dogs will be charged according to the price in use on the campsite.
  - d) The mobile-homes should be left in the same state of cleanliness as on arrival. Where this is not the case, the tenant will be asked to pay cleaning costs(see tariff). Any damage done to the accommodation or its equipment will be repaired immediately at the tenant's cost. The inventory drawn up at the end of the holiday should correspond exactly to the one drawn up at the start: any missing items must be paid for by the tenant.
  - e) In line with article 4,paragraph d), a damages deposit is payable by the tenant on arrival. This will be returned after inspection of the accommodation, less any deduction necessary for repairs. This deposit does not represent the maximum sum a tenant may be asked to pay., should the cost of repairs be more.
- 5) If the client wishes to cancel, this must be done in writing within 3 days following the event, and sent by recorded delivery. In case of cancellation more than 8 weeks before the date of arrival, the deposit will be refunded; between 8 weeks and 30 days, the deposit will not be refunded; within 30 days of the arrival date, the outstanding payment remains due.

Optional cancellation insurance is available It covers the client for payments made ( these will be refunded ) or still due to the campsite in the following events: serious illness, or serious accident involving a member of the family, material damage to the client's property, redundancy, accident involving or theft of the client's vehicle occurring on the journey. Conditions are as follows: 20% of the total is refunded should cancellation occur between the date of reservation and the 30<sup>th</sup> day before the arrival date. 100% of the total is refunded should cancellation occur less than 30 days before the arrival date. (Full details available on request.)

- 6) The tenant must be insured against civil liability.
- 7) In case of dispute, the trades tribunal in Lorient is solely competent.

## BOOKING CONDITIONS : Emplacement

- 1/ Arrival and departure: the sites are available **from 2 p.m.** on your day of arrival, and should be vacated **at 12 a.m.** on the day of departure.
- 2/ **IMPORTANT:** Please inform us in case of delay. Otherwise the site will be freed at 2 p.m. the day after your expected date of arrival, and your reservation will be cancelled.
- 3/ The deposit and reservation fee should be **paid as soon as you receive the contracts**, and one copy of the contracts should be returned to us. The deposit will be deducted from the overall cost of the holiday. In case of cancellation, the deposit will not be refunded, should the cancellation occur less than 30 days before the expected day of arrival. ( see paragraph 4/. ) Reservation fees will not be refunded under any circumstances.
- 4/The campsite should be informed of a cancellation in writing, by recorded delivery, within the 3 days following the event. Optional cancellation insurance is available on request. In case of cancellation less than 30 days before the date of arrival, or curtailment of any holiday commenced, this insurance will cover the client in the following events: serious illness, or serious accident involving a member of the family, material damage to the client's property, redundancy, accident involving or theft of the client's vehicle occurring on the journey. (Full details available on request.)
- 5/ **The balance** due should be paid in advance, **on arrival at the campsite**, after inspection of the site and pitch. The balance is for the entire period booked, and for the number of persons specified.
- 6/ Extra nights or persons (visitors staying on the site for more than 4 hours) will be paid for on the day of departure.
- 7/ **Any violation** of these rules will lead to cancellation of the contracts.